SKYGEN DENTAL HUB®

CREDENTIALING SERVICE
THE ONE & DONE PLATFORM

Available Services

Primary Source Verification | Credentialing Committee Decisions | Ongoing Monitoring

What Makes SKYGEN So Different

NCQA Accredited

- Credentialing application and all services performed meet NCQA standards
- Automated verification + human in the loop meets NCQA requirement that a human must verify all primary source information

Automation & Pre-Verification

- Add providers to your network faster with automated verification processes that quickly and reliably verify primary source information
- Digital application eliminates incomplete applications
- Pre-verification process checks critical data elements against primary sources before applications are submitted and prompts practitioners to make corrections

Fully Verified Files

- SKYGEN performs all primary source verification
- You receive 100%, fully-verified files that are ready for committee review and decision
- You no longer need team members to fill in the holes other services leave you

Committee Decisions

- You also have the option to delegate committee decisions to SKYGEN
- Automated, payer-specific notifications sent immediately upon decision being made

No Gimmicks

- We do not require practitioners to submit unnecessary documents – i.e., do more work – just so we can say we're reading them with artificial intelligence

Common Recredentialing Dates

- All Dental Hub practitioners receive a common recredentialing date
- This eliminates work and speeds up the process for practitioners and payers
- This virtually eliminates the recredentialing process for practitioners
- Your practitioners will love you for this!

You Cannot Beat the Price

- The cost per file goes down as more payers subscribe to a practitioner
- No implementation fees
- No monthly software fees
- The service is completely free to your providers

Primary Source Verification

Fully digital workflows with automated, event-driven notifications help practitioners keep data up-to-date.

Application is fully digital and dynamic, asking only the questions that are necessary based on practitioner responses

Application data is digitally stored so that practitioners need only update when data changes and reattest.

Dental Hub verifies all sources required by NCQA and CMS standards, and then some. Sources presently include:

- National Provider ID (NPI)
- Highest Level of Education
- Board Certification
    - Residency
    - Degree
    - State Licensure
- Anesthesia
- CDS
- DEA
- Malpractice History/Actions (NPDB)
- Death Master Index
- OIG
- SAM
- All published State Medicaid Termination/ Exclusion Lists
- Medicare Opt-out
- Medicare Preclusion List
- OFAC

Practitioners also must verify:

- Malpractice insurance
    - Practitioners must also attach their malpractice policy face sheet in states that require it
- Hospital affiliations

Practitioners further must explain any gaps in work history that are greater than 6 months.

Payer-specific requirements available for an additional fee

Credentialing Committee Decisions

The optional credentialing commmitte service includes:

- Decision to approve or deny each application
- Automated, payer-specific notifications sent immediately upon decision (via Dental Hub notification and email)

Management of all credentialing appeals

Ongoing Monitoring

The optional ongoing monitoring service includes monitoring of expirables and sanctions.

Expirables monitoring includes:
- Checking the following credentials upon expected expiration:
    - State license
    - Controlled Dangerous Substances (CDS) license
    - Drug Enforcement Agency (DEA) license
- Checking the following credentials upon expected expiration:
    - State license number on file with state
    - Expriation date on file with state

Sanctions monitoring includes checking the following databases on a monthly basis:

- Published state license websites;
- Published state Medicaid exclusion sites;
- Exclusions Database published by the U.S. Department of Health & Human Services, Office of Inspector General ("OIG"); and
- U.S. General Services Administration's System for Award Management Database ("SAM").

Learn more at
DentalHub.com