

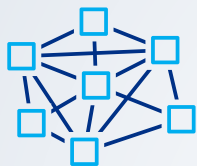


## SKYGEN PROVIDER DATA MANAGEMENT SOLUTION FOR VISION

**Revolutionizing Provider Data Accuracy,  
Efficiency & Integration**

## MANAGING PROVIDER DATA IS COMPLEX & CHALLENGING - SKYGEN SIMPLIFIES IT

Vision payers face growing challenges when it comes to maintaining accurate provider information:



### Complexity

Provider data involves intricate hierarchies—multiple practice locations, billing affiliations, lab affiliations, and member-specific services—all of which are prone to errors and omissions.



### Constant Changes

Frequent updates to network affiliations, locations, hours and services, create ongoing maintenance burdens and the risk of outdated information.



### Scale

Provider data has an impact on numerous systems and constituents. Without a centralized solution, duplication and inconsistency drive up operational costs and regulatory risk.

## THE SOLUTION: SKYGEN'S PROVIDER DATA MANAGEMENT FOR VISION

SKYGEN's innovative solution modernizes provider data management for Vision payers by combining centralized data capture, flexible API-based updates, and seamless system integration.

We deliver a single source of truth for provider data — improving accuracy, efficiency, and provider satisfaction.

### How It Works

- 1. Provider Self-Service:** Providers validate their own information—practice locations, payment details, and more—through SKYGEN's Vision-specific Provider Web Portal.
- 2. Streamlined Integration:** Updates flow into the SKYGEN Enterprise System or directly to your system of choice via flexible, event-driven APIs.
- 3. Full Workflow Integration:** Our portal captures and manages benefit verification, materials availability, authorizations, claims, and more—all in one place.



## WHY SKYGEN'S VISION PROVIDER DATA MANAGEMENT STANDS APART

- **Improved Accuracy and Timeliness:** Provider-entered and maintained data ensures higher accuracy, fewer errors, and immediate availability. Timely updates guarantee that critical systems always have the latest information—enhancing compliance, reducing delays, and improving member experiences.
- **Streamlined Processes and Automation:** By eliminating manual data entry and redundant workflows, payer teams are freed to focus on high-value activities like building stronger provider relationships. Providers enjoy a seamless, intuitive process that makes updates quick and convenient.
- **Seamless Integration with Your Systems:** Whether you use the SKYGEN Enterprise System or a different core platform, SKYGEN's flexible APIs ensure seamless data integration across all systems, eliminating operational silos and supporting true workflow interoperability.
- **Cost Efficiency and Satisfaction:** Streamlined provider management reduces administrative costs and frustration for both payer staff and providers. A cleaner, more efficient process creates stronger working relationships and higher overall satisfaction.
- **Best-in-Class Provider Data Organization:** SKYGEN's proven data structuring eliminates duplication by intelligently organizing provider, location, payee, and tax entity records. This prevents redundancy, ensures data integrity, and supports accurate network directories—earning SKYGEN top internal ratings for provider data quality and organization.

## SMART TECHNOLOGY FOR A SMARTER PROVIDER EXPERIENCE

The SKYGEN Provider Web Portal for Vision isn't just functional — it's smart.

Providers experience a portal tailored dynamically to each member's unique benefit plan, ensuring they see only the information, coverage, and options relevant to the payer, the plan, and the member they are serving. This smart design reduces confusion, streamlines workflows, and makes serving patients faster and easier.

### Providers can:

- Verify benefit eligibility and manage authorizations
- View pre-claim estimate reports
- Manage materials and orders with automated claim generation
- View payments and remittances
- Track material order and claim processing
- Update and verify directory information
- Submit questions and service requests online

By combining data management, operational efficiency, and a superior provider experience, SKYGEN delivers a full-service solution for Vision payers looking to lead in a competitive market.

## EXPERIENCE THE FUTURE OF PROVIDER DATA MANAGEMENT

Achieve unparalleled data accuracy, system interoperability, provider satisfaction, and operational savings — all through a trusted partner with deep vision industry expertise.

**Transform your provider data management with SKYGEN.**

## About SKYGEN

SKYGEN powers transformation of specialty benefits administration with technology and service solutions that reduce healthcare costs, improve access to care, increase healthcare value and elevate experiences and satisfaction for all stakeholders. SKYGEN partners with healthcare payers, delivery systems, and state regulatory agencies to administer dental and vision and other specialty benefits in both commercial and government markets. With its intelligent software-as-a-service (SaaS) automation, third-party administration (TPA), marketplace connectivity and risk management solutions, SKYGEN powers the nation's leading healthcare organizations, and serves nearly 50 million member lives across all 50 states plus the District of Columbia and Puerto Rico.

For more information, please visit **SKYGENUSA.com**.

