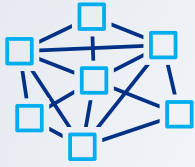# SKYGEN

SKYGEN PROVIDER DATA MANAGEMENT SOLUTION

Revolutionizing Provider Data Accuracy, Efficiency & Integration

MANAGING PROVIDER DATA IS COMPLEX & CHALLENGING

Healthcare payers face significant obstacles in maintaining accurate and up-to-date provider data due to:
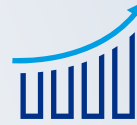
Complexity
Provider data involves intricate hierarchies, including multiple attributes such as practice locations, affiliations, and billing details, often resulting in missing or inaccurate information.

Constant Changes
Frequent updates—like changes in practice locations or services—make data maintenance time-intensive and prone to errors.

Scale
Provider data is used across numerous systems and departments, leading to conflicting versions, duplicate records, and an operational burden when reconciling third-party data from sources like NPPES and state licensing agencies.

THE SOLUTION: SKYGEN'S PROVIDER DATA MANAGEMENT

SKYGEN's innovative solution, powered by the Dental Hub, simplifies and modernizes provider data management. By centralizing and automating processes, SKYGEN ensures provider data accuracy, timeliness, and seamless integration across systems.

How It Works

1. **Provider Self-Service:** Providers can enter and maintain their information via the Dental Hub, including practice locations, payment details, and credentialing data. A "one-and-done" system allows providers to update their information once, making it accessible to all participating payers.

2. **Streamlined Integration:** Data flows seamlessly through flexible APIs to the system of your choice or is integrated with the SKYGEN Enterprise System, supporting event-driven updates and real-time distribution.

THE BENEFITS OF SKYGEN'S PROVIDER DATA MANAGEMENT

- **Improved Accuracy and Timeliness:** With provider-entered data, credentialing and provider records are directly input and maintained through the Dental Hub, ensuring accuracy, completeness, and reliability. Real-time updates are seamlessly pushed to your system of choice, giving payers immediate access to the most current data. This not only minimizes errors and administrative burden but also enhances efficiency across all critical touchpoints, from credentialing to claims processing.

- **Streamlined Processes and Automation:** SKYGEN's solution eliminates redundancy by allowing providers to input their information once, with automatic updates flowing across systems. By automating data workflows and verifications, payer staff are freed from manual tasks, enabling them to focus on building and maintaining strong provider relationships. Providers also benefit from a seamless, hassle-free process, improving overall satisfaction.

- **Enhanced Compliance and Reduced Risk:** The Dental Hub's automated notifications prompt providers to regularly update their information, ensuring compliance with complex state and federal regulations. Real-time validations through trusted third-party sources, such as NPPES, minimize errors and help payers meet regulatory standards without the need for time-consuming manual follow-ups.

- **Seamless Integration and Distribution:** With flexible APIs and event-driven updates, SKYGEN's solution integrates seamlessly with payer systems or the SKYGEN Enterprise System. This centralized framework ensures smooth data distribution across platforms, reducing operational friction and allowing payers to rely on a single source of truth for provider information.

- **Cost Efficiency and Satisfaction:** Efficient data workflows reduce administrative overhead, saving both time and money. By simplifying credentialing and other provider interactions, SKYGEN's solution enhances satisfaction for both providers and payers. This streamlined process ensures fewer delays and errors, creating a more productive and positive working relationship.

Best-in-Class Provider Data Organization

SKYGEN's unique data structuring methodology eliminates costly duplication of provider records, a challenge faced by many payers. Unlike other solutions, SKYGEN employs a highly effective matching system that organizes provider data using a combination of provider, location, payee, and tax entity records. This prevents redundant records, reduces administrative overhead, and ensures data integrity across systems. According to internal evaluations, SKYGEN has been rated best in class for provider data organization, reinforcing its leadership in delivering a clean, structured, and highly reliable provider data solution.

EXPERIENCE THE FUTURE OF PROVIDER DATA MANAGEMENT

With SKYGEN's Provider Data Management Solution, powered by the Dental Hub,
you can achieve unparalleled accuracy, efficiency, and compliance while
enhancing provider satisfaction and reducing costs.

About SKYGEN

SKYGEN powers transformation of specialty benefits administration with technology and service solutions that reduce healthcare costs, improve access to care, increase healthcare value and elevate experiences and satisfaction for all stakeholders. SKYGEN partners with healthcare payers, delivery systems, and state regulatory agencies to administer dental and vision and other specialty benefits in both commercial and government markets. With its intelligent software-as-a-service (SaaS) automation, third-party administration (TPA), marketplace connectivity and risk management solutions, SKYGEN powers the nation's leading healthcare organizations, and serves nearly 50 million member lives across all 50 states plus the District of Columbia and Puerto Rico.

For more information, please visit **SKYGENUSA.com**.

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