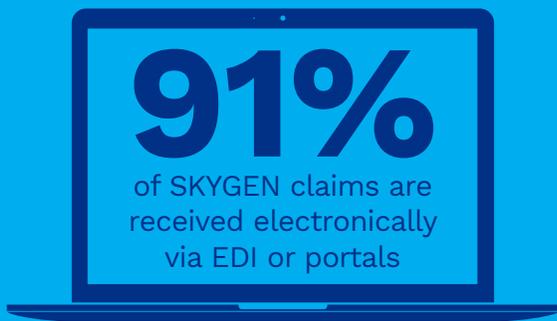


# IS YOUR SPECIALTY BENEFITS CLAIMS ADMINISTRATION COSTING YOU TIME AND MONEY?

Make the simple choice to elevate your dental and vision programs by following these SKYGEN best practices in claims administration. SKYGEN processes more than 12 million claims annually for more than 118,000 providers nationwide for payers in Medicaid, Medicare and Commercial lines of business.

## ARE YOUR PROVIDERS SUBMITTING CLAIMS ELECTRONICALLY?

Electronic claims submission reduces errors and saves time and money. SKYGEN has technology and processes to encourage higher levels of digital adoption.



Industry-wide only **82%** of dental claims submitted electronically (2020 CAQH Index)

## CAN YOUR SYSTEM HANDLE COMPLEX PLAN BENEFITS AUTOMATICALLY?

Attracting and retaining members is simpler when your claims administration calculates incentives and applies appropriate rules automatically.

SKYGEN Enterprise System automatically manages:



**COORDINATION OF BENEFITS**



**DUAL COVERAGE**



**APPROPRIATE CARE RULES**



**INCENTIVE BENEFITS**

## ARE YOU LOSING MONEY WITH LOW AUTO-ADJUDICATION RATES?

Continual improvement and efficiency helps SKYGEN find new ways to improve auto-adjudication rates for our clients.



SKYGEN auto-adjudication rate of up to

**92%**

Industry-wide auto-adjudication rate is at **73%** (NADP 2018)

(NADP/LIMRA 2018 U.S. Group Dental Claims Processing Metrics, August 2019)

## ARE YOUR PROVIDERS HAPPIER BECAUSE THEY GET PAID FASTER?

Electronic payments via EFT, ACH, or virtual credit card equals satisfied providers.

**SINCE THE BEGINNING OF 2020 SKYGEN HAS SEEN:**

**32%**

increase in payees accepting direct deposit

**19%**

increase in electronic remittance

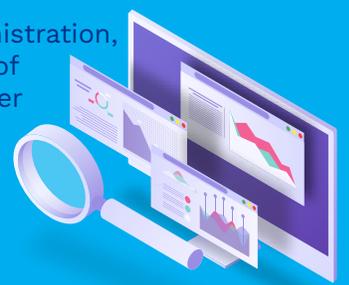
**6.5%**

increase in electronic authorizations

## CAN YOUR BENEFITS ADMINISTRATION SYSTEM SUPPORT YOU DURING TIMES OF MARKET CHANGES?

Rapid increases in membership or new market opportunities are a breeze with SKYGEN's flexible menu of administrative services.

In addition to claims administration, SKYGEN offers a full-suite of technology-enabled member and provider services, network development, analytics and reporting and more



Plans achieve higher provider and member satisfaction with

**INSTANT EOBs**



## DO YOUR MEMBERS GET THEIR EOBs AT THEIR APPOINTMENT?

EOBs delivered in seconds and one-click access to clearinghouses improve payer efficiency and provider revenue flow.

## DO YOU HAVE INSTANT ACCESS TO YOUR PLAN PERFORMANCE ANALYTICS?

Analytics can optimize benefit plan design, provider recognition and reimbursement rules.

Easy access to your data via  
**DASHBOARDS  
ANALYTICS TOOLS  
REPORTS LIBRARY**