SKYGEN®

VISION BENEFIT ADMINISTRATION SOLUTIONS

With decades of proven experience administering specialty healthcare benefits, SKYGEN is your trusted partner to reduce the cost of vision benefits delivery and bring the program into the digital age.

UNMATCHED VISION EXPERTISE PAIRED WITH AUTOMATED TECHNOLOGY

SKYGEN Vision Administration Service combines our unmatched expertise with industry-leading technology to reduce cost and improve members' eye health while ensuring vision care services are necessary, appropriate, and efficiently delivered.

We help manage vision care at every level, from routine services to medical eye exams and surgical procedures. By aligning our flexible, technology-enabled solutions with our clients' strategic direction, SKYGEN is a strong partner for government and commercial payers in managing the cost and quality of vision care.

SKYGEN VISION SOLUTIONS BENEFIT ALL STAKEHOLDERS

MEMBERS:
Convenient access to preventive vision care through innovative outreach methods

PROVIDERS:
Efficient, automated administration using a completely paperless platform

PAYERS:
Scalable, flexible technology and services to coordinate vision benefits

FLEXIBLE, SCALABLE VISION ADMINISTRATION SOLUTIONS

With SKYGEN as your vision partner, you can pick and choose which services to keep in house and which to outsource to us. Our comprehensive services for vision programs include:

Automated vision order and claim management – Provide an online material ordering and fulfillment process for providers and manage orders in real time. The provider portal allows providers the freedom to select the lab they want to use to fulfill their material orders. Material orders are automatically integrated into our Enterprise System to complete the claims process and allow real-time access to manage material order details.

Advanced vision analytics – Manage vision benefits and lab orders in real-time with our advanced analytics services and customizable, on-demand reports. Our analytics and reporting capabilities offer complete line of sight into your vision program, including reports for utilization, order status and turnaround times, and payment trends.

Self-service provider portal – Capture self-reported information throughout the provider data life cycle. Our easy-to-use provider portal allows providers to manage credentialing, contracts, member benefit verification, authorizations, and claims all online.

Automated claims processing – Efficiently process claims without manual intervention. Our built-in system edits automatically process clean claims with no human interaction.

Custom network development – Choose providers for your network. Instead of a one-size-fits-all network, we collaborate with you to understand your unique business needs, creating a custom network built just for you.

CLIENT EXPERIENCE

17M vision member lives on our technology platform

400K vision claims processed monthly using our technology platform

Almost **90%** of claims submitted electronically

100% of SLAs met

Nearly **60%** of claims paid by electronic funds transfer

About SKYGEN

SKYGEN powers transformation of specialty benefits administration with technology and service solutions that reduce healthcare costs, improve access to care, increase healthcare value and elevate experiences and satisfaction for all stakeholders. SKYGEN partners with healthcare payers, delivery systems, and state regulatory agencies to administer dental and vision and other specialty benefits in both commercial and government markets. With its intelligent software-as-a-service (SaaS) automation, third-party administration (TPA), marketplace connectivity and risk management solutions, SKYGEN powers the nation's leading healthcare organizations, and serves more than 44 million member lives across all 50 states plus the District of Colombia and Puerto Rico.

For more information, please visit **SKYGENUSA.com**.

info@SKYGENUSA.com